

HOSPITALITY COURSES
PRECOURSE INFORMATION
RSA AND RCG

TIME TO ARRIVE:

You must be at the course 10 minutes prior the schedule start time.
If you are more than 10 minutes late for the course you will not be admitted.
There are adequate breaks during the course.

WHAT TO BRING:

You must bring is a pen, payment (cash on day)
& some form of photo ID. Should you not bring photo ID you will not be accepted into
the course.

WHAT TO WEAR

Dress neatly and do not wear thongs, ripped jeans or caps if you are attending a course
in a registered club.

FURTHER ASSISTANCE

Should you have any learning difficulties please contact our office. Hospitality Courses
will advise and help you should you need any extra assistance.

TERMS

For all our terms, conditions and requirements we suggest you refer to our website and
read the "Fine Print"/Customer Service Standards. www.rsarcg.com.au

CERTIFICATE ISSUE

Upon successful completion you will be emailed you official government interim
certificate the following day of the course.

PAYMENT

If your doing your RSA and RCG and
you want our discounted price you have to pay on your first training day.

REFUNDS

For our refund policy check the Customer service standards on our website.

CONTACT

Please no not contact the venues we train at – we just hire their rooms for training.
All your booking contact is made via our office on 9580 0829